

The Private Higher School of Applied Sciences and Technology of Gabes, Tunisia (ESSAT), dedicated to Higher Education in various sectors, is committed to strengthening its position as a regional leader through the adoption and implementation of an educational management system in accordance with the ISO 21001:2018 standard. Our quality policy, centered on the needs of learners and other stakeholders, strictly adheres to current regulations and principles of transparency and efficiency. Our main objectives are:

Educational Excellence and Operational Professionalism

Provide high-level continuous training which takes into account specific needs and which that meets the requirements of the labor market, both in Tunisia and internationally.

Stakeholder Engagement and Satisfaction

Ensure the continuous satisfaction and engagement of stakeholders to enrich the Educational Management System (EMS).

Social Responsibility and Sustainable Development

Integrate a culture of social responsibility at all levels of our institution by promoting sustainable development and minimizing our environmental impact.

Innovation and Strategic Partnerships

Expand and diversify our partnerships at the national and international levels while developing innovative initiatives to continuously improve our teaching methods and educational programs.

ESSAT Commitments

1. **Overall Satisfaction:** Meet the needs of all learners which are at the heart of our activities while maintaining the trust of other beneficiaries, including employers, parents, and the Ministry of Higher Education.
2. **Staff Development:** Continuously invest in the training and professional development of our teaching, administrative, and technical staff.
3. **Quality Educational Environment:** Provide an inclusive, equitable, safe and healthy learning environment that meets the quality expectations of all our learners.
4. **Commitment to Agreements:** Honor the terms of agreements established with our academic and professional partners.
5. **Continuous Improvement:** Promote the continuous improvement of our quality management system and respond effectively to learner complaints.
6. **Enhanced Social Responsibility:** Actively adopt and promote initiatives that support the economic, social, and environmental development of our community (environmental awareness, energy management).
7. **Compliance with Legal and Regulatory Requirements:** Strictly comply with all laws and regulations applicable to our field of activity.

We reaffirm our commitment to respecting intellectual property and considering the needs and expectations of all relevant stakeholders.

The Director

29/03/2024

